



PreventConnect.org

Continuous Quality Improvement

Welcome to the web conference.
We will begin in a moment.



PreventConnect.org



A Project of
CALCASA



DELTA
Project

PreventConnect.org

•Online Community	Nell Myhand
•Web Conferences, Reading Clubs	nell@calcasa.org
•Wiki, Podcasts, eLearning	David Lee
•Twitter: @preventconnect	david@calcasa.org
•Blog: http://calcasa.org	Chad Sniffen
•Facebook.com/PreventConnect	chad@calcasa.org
•Prevent-Connect Email	
•Newsletters	(888) 922-5227



PreventConnect.org




A Project of
CALCASA




DELTA
Project


How to use this technology




- **Raise Hand**
- **Q&A**
- **Text Chat**
- **PowerPoint Slides**

➤ Please send a private chat message for help
 ➤ Call iLinc Technical Support at (800) 799-4510
 ➤ Call CALCASA at (888) 922-5227



A Project of

 CALCASA





Continuous Quality Improvement

Wendi Siebold, M.A., M.P.H.
wendi.lyn1@gmail.com
 206.962.0260

**CDC Violence Prevention
 May 2010 Web Conference**



A Project of

 CALCASA

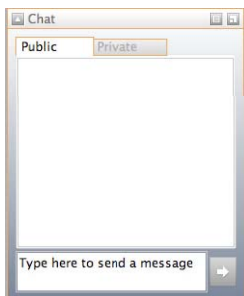


Continuous Quality Improvement

- Framing CQI
- Who Does CQI?
- When is CQI done?
- PDCA Cycle
- Two Types of CQI
- Tools for CQI

Framing the Work

CQI



How have you used evaluation findings to improve your prevention efforts?

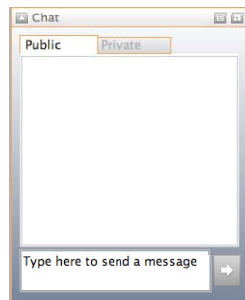
Use text chat to answer

Evaluation for Improvement



•How will evaluation findings be used to **improve** your prevention **strategies** and prevention system capacity **activities**?

Improving your Evaluation



How will you improve your evaluation?

Use chat to answer

Improvements Through CQI

- Building activities into strategies
- Strengthening the evidence supporting the use of a strategy
- Building a strategy into a program or comprehensive program
- Strengthening your prevention system capacity activities
- Maximizing the use of resources needed to implement your prevention strategies and prevention system capacity activities

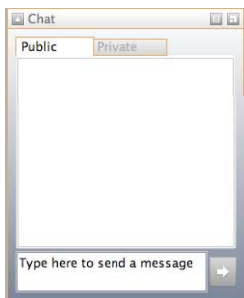
Who Does CQI?

- Varies based on who is appropriate to engage in a discussion about improving your PSC activities or prevention strategies
- Consider people who were central to your evaluation activities

When is CQI done?

- *Continuously*

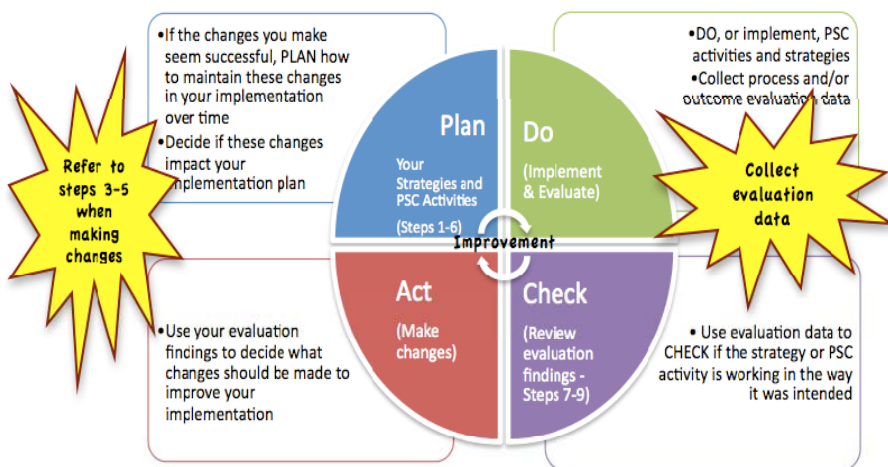
CQI



How have you used evaluation findings to improve your prevention efforts?

Use text chat to answer

PDCA Cycle



PDCA Cycle

Plan

- **GTO Steps 1-6** and **plans for improvement** after CQI (planning to “do” it)



PDCA Cycle

Do

- **Implement and Evaluate** a PSC activity or prevention strategy



PDCA Cycle

Check

- Use **CQI Tools** to review your evaluation findings and identify areas for improvement



PDCA Cycle

Act

- Bring stakeholders together to **decide which improvements to prioritize**



PDCA Cycle Start with “Check”

To complete the Check stage you will use the following tools:

- Logic Model for Prevention Strategy or PSC Activity
- Evaluation Findings
- Prevention Strategy CQI Worksheet
- PSC Activity CQI Worksheet



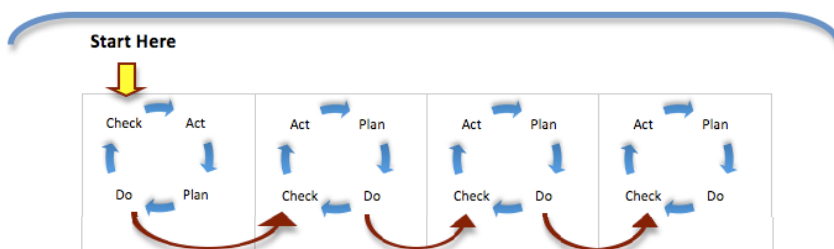
PDCA Cycle Move to “Action”

- Prioritize and decide upon which improvements to adopt
- Prioritize the Inputs, Activities, Outputs needing improvement
- Decide which improvements to adopt and move forward to the Plan stage

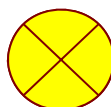
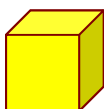


CQI Process Over Time

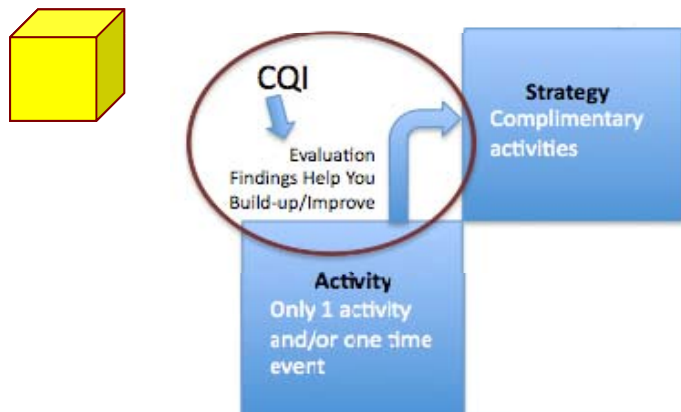
CQI Process Over Time



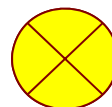
2 Types of CQI



Building block for your prevention programming



Prevention system capacity activities






Tools for CQI

Logic model

CQI
questions

CQI tools

Use your logic model

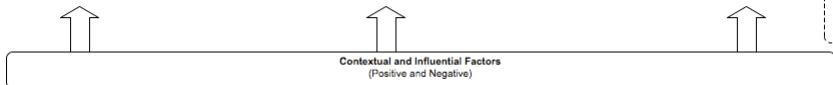
OTC - Opioid Treatment Planning Logic Model: Universal and Selected Populations

State or Community Population: _____




Qual Statement (Optional): _____

Inputs <small>(What you have now)</small>	Needed Capacity <small>(What you need to build)</small>	Strategies/Activities	Outputs	Short-Term	Outcomes <small>Intermediate</small>	Long-term
Step 1: Needs and Resources Assessment	Step 1: Needs and Resources Assessment	Step 2: Evidence-supported Strategies	Step 3: Evidence-supported strategies		Step 2: Goals and Outcome Statements	
Step 4: Strategy Compatibility with State and Community Context	Step 4: Strategy Compatibility with State and Community Context	Step 4: Strategy Compatibility with State and Community Context	Step 4: Strategy Compatibility with State and Community Context		Step 3: Evidence-supported Strategies	
Step 5: Capacity Building (Prevention Strategies)	Step 5: Capacity Building (Prevention Strategies)	Step 5: Capacity Building (Prevention Strategies)	Step 5: Capacity Building (Prevention Strategies)		Step 4: Strategy Compatibility with State and Community Context	
					Step 5: Capacity Building (Prevention Strategies)	

Contextual and Influential Factors
(Positive and Negative)



Impact

Use the example CQI questions

Prevention Strategies CQI Tool
 The goal of the tool is to help you identify CQI questions to be asked
 Are the evaluation data in each of these areas of sufficient quality to use for decision-making?

Inputs	Activities	Outputs	Outcomes
What are the program's goals? What are the program's activities? What are the program's resources? What are the program's constraints?	What activities are implemented? How are activities implemented? What are the program's outputs? How are outputs measured?	What are the program's outputs? How are outputs measured? What are the program's outcomes? How are outcomes measured?	What are the program's outcomes? How are outcomes measured? What are the program's impact? How is impact measured?

Use your CQI tools



Build your activities into strategies

Checklist

Completing the tools completes the step

Questions? Answers?

