PreventConnect.org

Continuous Quality Improvement

Welcome to the web conference.

We will begin in a moment.

PreventConnect.org | A Project of CALCASA

DELTA Project

PreventConnect.org

- Online Community
- Web Conferences, Reading Clubs
- Wiki, Podcasts, eLearning
- Twitter: @preventconnect
- Blog: http://calcasa.org
- Facebook.com/PreventConnect
- Prevent-Connect Email
- Newsletters

Nell Myhand
nell@calcasa.org
David Lee
david@calcasa.org
Chad Sniffen
chad@calcasa.org

(888) 922-5227

Read Our Wiki | Listen to us on iTunes | Find us on Facebook | Read Our Blog | Follow Us On twitter

PreventConnect.org | A Project of CALCASA

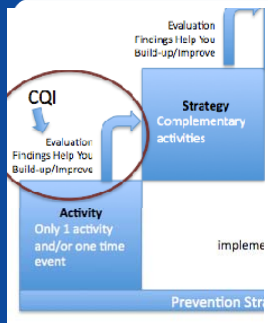
DELTA Project

How to use this technology

- **Raise Hand**
- **Q&A**
- **Text Chat**
- **PowerPoint Slides**

- Please send a private chat message for help
- Call iLinc Technical Support at (800) 799-4510
- Call CALCASA at (888) 922-5227

PreventConnect.org | A Project of CALCASA | DELTA Project



Continuous Quality Improvement

Wendi Siebold, M.A., M.P.H.
wendi.lyn1@gmail.com
206.962.0260

CDC Violence Prevention
May 2010 Web Conference

PreventConnect.org | A Project of CALCASA | DELTA Project

Continuous Quality Improvement

- Framing CQI
- Who Does CQI?
- When is CQI done?
- PDCA Cycle
- Two Types of CQI
- Tools for CQI

PreventConnect.org A Project of CALCASA DELTA Project

Framing the Work

PreventConnect.org A Project of CALCASA DELTA Project

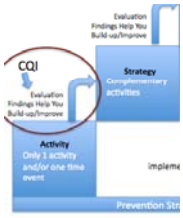
CQI

How have you used evaluation findings to improve your prevention efforts?

Use text chat to answer

PreventConnect.org A Project of CALCASA DELTA Project

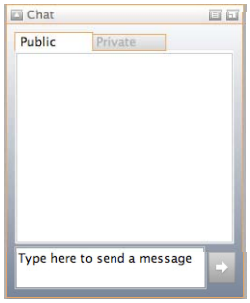
Evaluation for Improvement



- How will evaluation findings be used to improve your prevention ***strategies*** and prevention system capacity ***activities***?

PreventConnect.org A Project of CALCASA DELTA Project

Improving your Evaluation



How will you improve your evaluation?

Use chat to answer

PreventConnect.org A Project of CALCASA DELTA Project

Improvements Through CQI

- Building activities into strategies
- Strengthening the evidence supporting the use of a strategy
- Building a strategy into a program or comprehensive program
- Strengthening your prevention system capacity activities
- Maximizing the use of resources needed to implement your prevention strategies and prevention system capacity activities

PreventConnect.org A Project of CALCASA DELTA Project

Who Does CQI?

- Varies based on who is appropriate to engage in a discussion about improving your PSC activities or prevention strategies
- Consider people who were central to your evaluation activities

When is CQI done?

- ***Continuously***

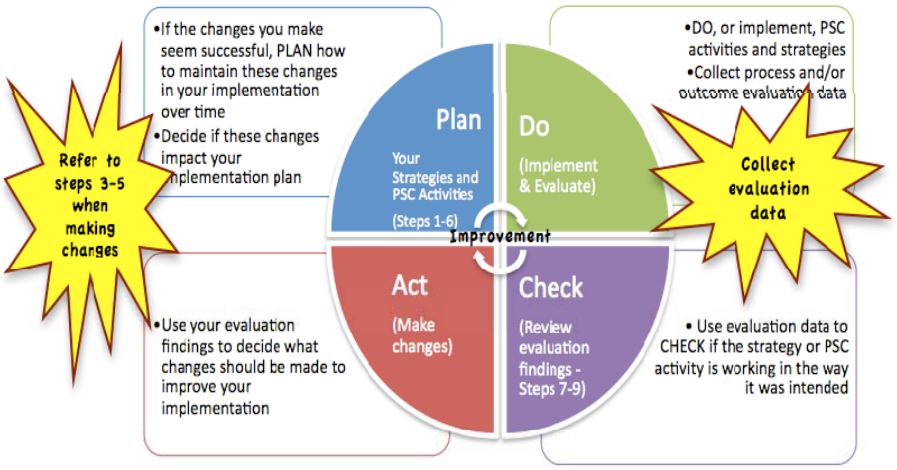
CQI

How have you used evaluation findings to improve your prevention efforts?

Use text chat to answer

PreventConnect.org A Project of CALCASA DELTA Project

PDCA Cycle



PreventConnect.org A Project of CALCASA DELTA Project

PDCA Cycle

Plan

- **GTO Steps 1-6** and **plans for improvement** after CQI (planning to "do" it)

PreventConnect.org A Project of CALCASA DELTA Project

PDCA Cycle

Do

- **Implement and Evaluate** a PSC activity or prevention strategy

PreventConnect.org A Project of CALCASA DELTA Project

PDCA Cycle

Check

- Use **CQI Tools** to review your evaluation findings and identify areas for improvement

PreventConnect.org A Project of CALCASA DELTA Project

PDCA Cycle

Act

- Bring stakeholders together **to decide which improvements to prioritize**

PreventConnect.org A Project of CALCASA DELTA Project

PDCA Cycle
Start with "Check"

To complete the Check stage you will use the following tools:

- Logic Model for Prevention Strategy or PSC Activity
- Evaluation Findings
- Prevention Strategy CQI Worksheet
- PSC Activity CQI Worksheet

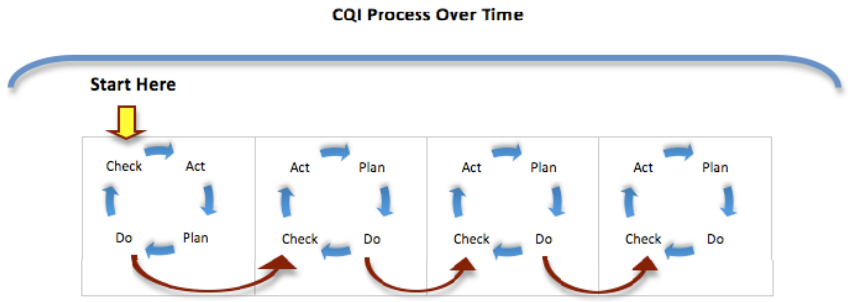
PreventConnect.org A Project of CALCASA DELTA Project

PDCA Cycle
Move to "Action"

- Prioritize and decide upon which improvements to adopt
- Prioritize the Inputs, Activities, Outputs needing improvement
- Decide which improvements to adopt and move forward to the Plan stage

PreventConnect.org A Project of CALCASA DELTA Project

CQI Process Over Time

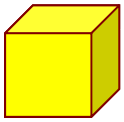


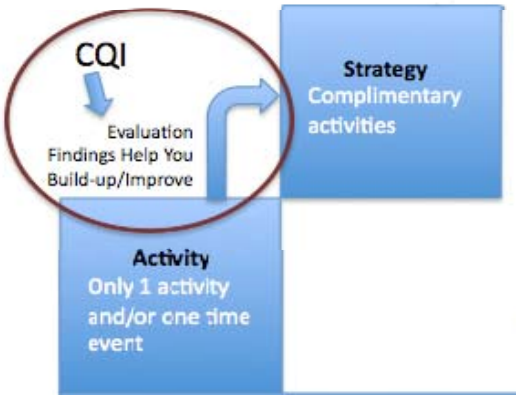
PreventConnect.org A Project of CALCASA

2 Types of CQI

PreventConnect.org A Project of CALCASA DELTA Project

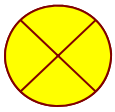
Building block for your prevention programming





PreventConnect.org A Project of CALCASA DELTA Project

Prevention system capacity activities



PreventConnect.org A Project of CALCASA DELTA Project

Tools for CQI

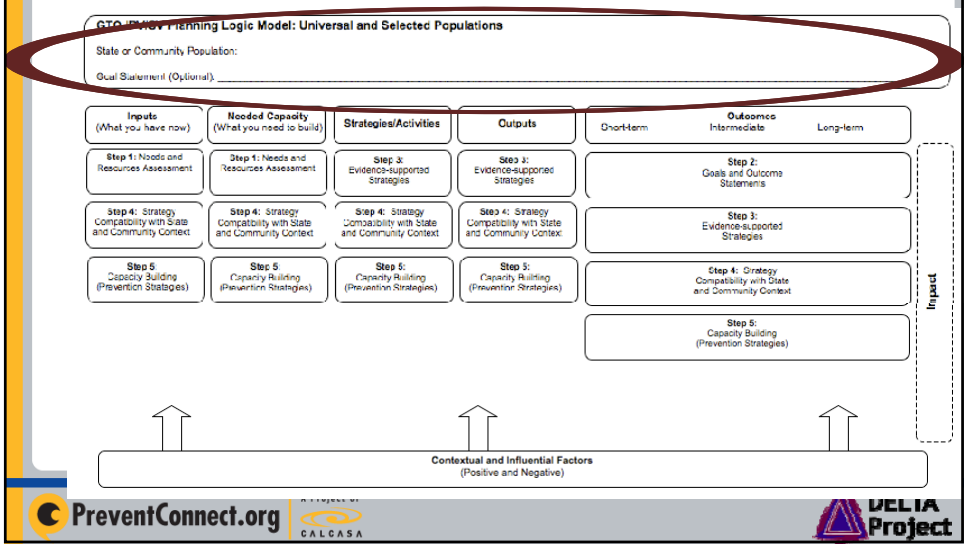
Logic model

CQI questions

CQI tools

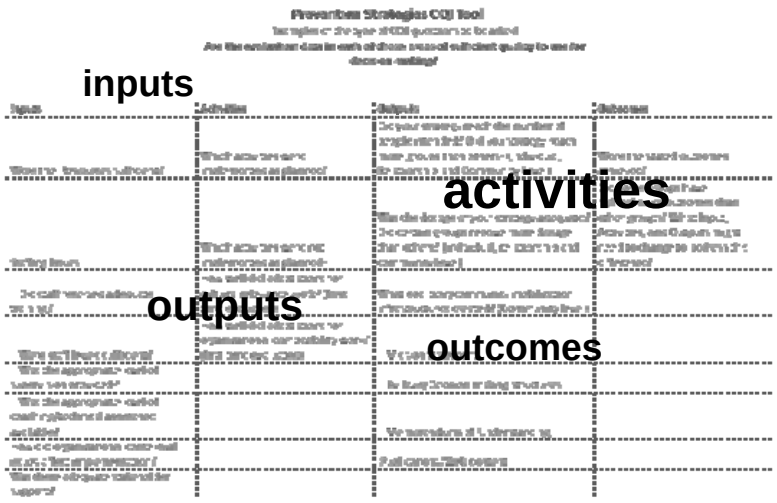
PreventConnect.org A Project of CALCASA DELTA Project

Use your logic model



PreventConnect.org A Project of CALCASA DELTA Project

Use the example CQI questions



PreventConnect.org A Project of CALCASA DELTA Project

Use your CQI tools

Build your activities into strategies

PreventConnect.org A Project of CALCASA DELTA Project

Checklist

Completing the tools completes the step

PreventConnect.org A Project of CALCASA DELTA Project

Questions? Answers?

PreventConnect.org A Project of CALCASA DELTA Project